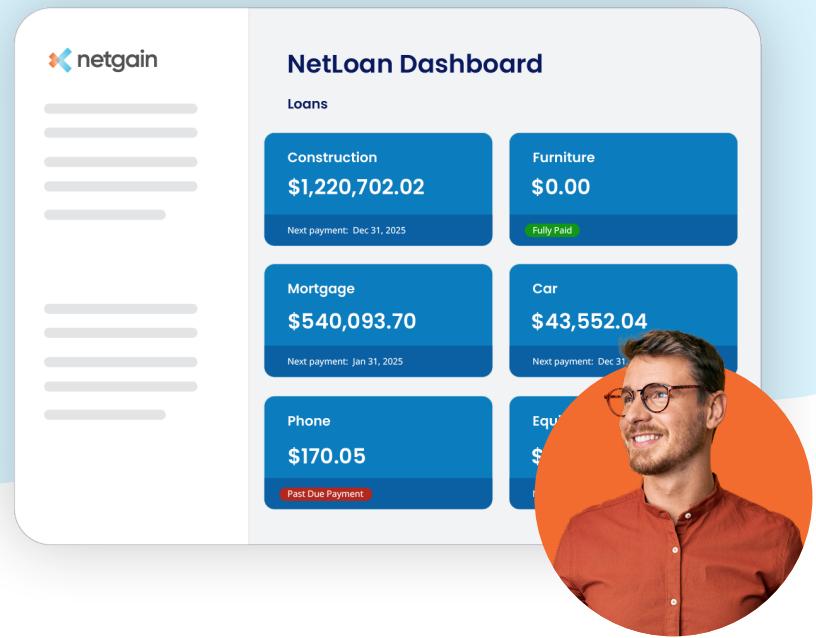




NetLoan Portal

Self-service loan
portfolio management
software for lenders



Reduce support volume and increase lending efficiency.

As loan portfolios grow, manual borrower support becomes unsustainable.

The NetLoan Portal is an add-on to NetLoan that extends Netgain's loan portfolio management software with secure, self-service borrower access, helping lenders reduce servicing overhead while maintaining full control of data in NetSuite. Empower borrowers with secure, 24/7 access to their loan information directly from NetSuite with the NetLoan Portal.

Empower borrowers with mobile-friendly access anytime



Reduce borrower support requests

Give borrowers direct access to balances, statements, and documents without manual intervention.



Streamline payments and collections

Enable borrowers to initiate secure payments online to accelerate cash flow.



Strengthen security and compliance

Protect sensitive financial data with two-factor authentication and controlled access.



Eliminate data silos

All data stays in NetSuite and NetLoan, with real-time visibility and no sync failures.

Streamlined borrower access with powerful features

Secure borrower authentication

Ensure only authorized users can access loan information with two-factor verification.

Real-time loan visibility

Provide instant access to balances, amounts due, next due dates, and loan terms directly from NetSuite.

Statements and document access

Allow borrowers to download loan statements and documents on demand.

Transaction history

Give borrowers visibility into loan-level and aggregate transaction activity.

In-portal messaging

Centralize borrower communication with messages tied directly to NetSuite records.

Mobile-friendly payments

Borrowers can securely initiate payments and access their account information anytime, from any device.

98%

Customer retention rate

9 out of 10

Clients would recommend Netgain

160+

NetLoan Customers

4.9

Star rating on G2 for NetLoan



Deliver a better borrower experience without added complexity

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